

KENNY C. GUINN
Governor

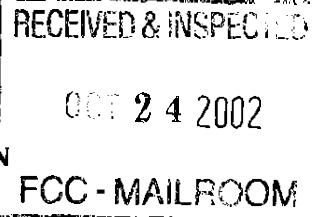
MYLA C. FLORENCE
Director

STATE OF NEVADA



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MAYNARD YASMCR
Administrator



DEPARTMENT OF EMPLOYMENT, TRAINING AND REHABILITATION
REHABILITATION DIVISION
OFFICE OF COMMUNITY BASED SERVICES

October 18, 2002

Nevada Council on
Developmental
Disabilities

Nevada Council on
Independent Living

Nevada Council on
Assistive Technology

Personal Assistance
Services

Nevada Tele-
Communications
Program and
Deaf Services

Traumatic Brain
Injury Services

Marlene H. Dortch
Office of the Secretary
Federal Communications Commission
445 12th Street, S.W., TW-A325
Washington, D.C. 20554

RE: CG Docket #02-311 – Biennial Review

As the administrator of Relay Nevada, I'd like to submit some comments about a few TRS-related topics:

1. The National Exchange Carriers Association should fund a national 711/ TRS outreach campaign—one that is targeted to the hearing population. People with disabilities are well aware of TRS, but the folks they call are not.
2. The FCC should mandate that wireless companies share in the per-line surcharges that fund TRS. Wireless has long had access to TRS, but has not shared in the cost. As land lines give way to wireless, the "tax base" to support TRS slowly evaporates.
3. The regulations mandating 60 wpm typing for TRS operators should be clarified to include accuracy and should define how accuracy is measured.
4. In your biennial review of the regulations related to TRS, it is vital that the regulations not be weakened.

Thanks for your continued hard work on behalf of Americans with disabilities!

Best Regards,

A handwritten signature in black ink, appearing to read "Todd Butterworth".

Todd Butterworth
Relay Nevada

A circular stamp with the text "RELAY NEVADA" around the perimeter and a large "O" in the center.

(888) 337-3839 Toll Free
(775) 687-3388 / TTY
(775) 687-3292 / Fax

*Services in the Community
by Community Providers*

3656 Research Way. No. 32
Carson City, Nevada 89706
(775)687-4452 / Voice